



Dear Valued TSBC Retailers and Generators,

TSBC supports the efforts of all our stakeholders including haulers and processors during these uncertain times.

Please see the attached measures that Western Rubber Products is taking to help ensure our mutual health and safety.

Please note that until further notice you will not be required to sign the A Forms / scrap tire waste manifest forms.

Please also note there is a possibility that scrap tire processing and related shipment of products may be forced to shut down in which case scrap tire collection may be temporarily discontinued. However considerable efforts are being made to avoid this scenario in addition to contingency plans and we ask for and thank you for your cooperation and patience in advance.

TSBC will continue to monitor the situation and will provide updates as available.

Thank you,  
TSBC



Dear valued customers;

March 17, 2020

As the COVID-19 situation continues to evolve, we would like to share with you the measures we are taking to maintain and enhance Western Rubber's safety and health protocols:

All team members have received additional education on COVID-19 safety and protocols;

We are disinfecting all high-touch points at increased intervals throughout the day with anti-bacterial cleaner;

We are enhancing our team member health policy to ensure employees feel comfortable taking the time they need to take care of themselves;

All truck drivers are required to follow the procedures listed below,

- A Forms will not require a customer signature in order to minimize interpersonal contact.
- Collecting drivers have been supplied with gloves and are requested to wear them during collection.
- Trucks are equipped with anti-bacterial wipes. Drivers are instructed to wipe down all truck surfaces at the start of each shift, intermittently during the shift and at the end of each workday.

There is a possibility that we will be forced to temporarily shut down our processing plant. If this occurs, we will be forced to discontinue scrap tire collection.

Our goal is to avoid this situation however to protect our families and yours, Western Rubber will continue to closely monitor the situation and follow local, provincial and federal guidelines and communicate any required changes to you.

Thank you for your ongoing support and cooperation,

**Joe Pitre | 969 Operations Manager (Shredding/Transportation)**

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